



Stellar
Information Systems Ltd.



Stellar Phoenix Access Recovery

Version 3.0

User Guide



Overview

Stellar Phoenix Access Recovery, a secure and easy to use application designed for repairing corrupt Microsoft Access (.mdb) files. The simple, intuitive and cool looking user interface makes the software easily operable. The software does a complete scan of the corrupt access files. After that, files are repaired and restored to a default location or to a user specified folder.

Access is a versatile application for creating database, which is susceptible to corruption. Stellar Phoenix Access Recovery is an ideal solution for repairing and retrieving corrupted access files. The software repairs the files in a safe and non-destructive manner.

New in Stellar Phoenix Access Recovery v3.0:

- Supports MS Access 2007.

Key Features:

- Recovers deleted tables, forms, reports, queries, modules and macros.
- Recovers relations in access database.
- User-friendly and secure software.
- Quick recovery and repair of corrupted files.
- Supports MS Access 97 / 2000 / 2002(XP) / 2003.
- Compatible with Windows 9x / Me / NT / 2000 / XP / 2003 / Vista.

Note:

Stellar Phoenix Access Recovery is available in - Demo (free download) and Full Version. You can download the demo version from www.repair-access-file.com/download-access-file-recovery.php. The demo version will scan your corrupt Access database, repair it, and show a preview of the recovered tables in the database, but will not output the repaired file. To get the repaired file, you need to purchase and activate the product.



MS Access a Quick Look

MS Access is a versatile application for creating relational databases. Relational databases are easy to use, powerful and secure database that conforms to relational model. It is merely a collection of relations (called as tables). Databases are used for storing, managing and retrieving information. An Access database store tables, queries, forms and reports in a single mdb file. MS Access is a powerful program widely used by professionals to create and manage database. Access files are susceptible to corruption.

Common Reasons for File Corruption

File corruption happens due to many reasons. Some of the leading causes are:

- Application Malfunctioning.
- Improper System Shutdown (due to power failure).
- Exiting the application improperly.
- Virus attack.

Symptoms of File Corruption

If you come across any error messages mentioned below while working on MS Access, it is a warning of file corruption. You need to rescue the data from the corrupted file. Stellar Phoenix Access Recovery is an ideal solution for repairing and retrieving corrupted access files.

- Unrecognized database format.
- Enter Password" (even though no password has been given).
- The Microsoft Jet Database Engine cannot open the file.
- Microsoft Access has encountered a problem and needs to be closed.



System Requirements

Minimum System Specifications



Processor : Pentium Class



Operating System : Windows 9x / Me / NT / 2000 / XP / 2003 / Vista



Memory : Minimum 64 MB (128 MB recommended)



Hard Disk : 20 MB of free space



MS Access : Access 97 / 2000 / 2002 (XP) / 2003 / 2007

Note:

- To know your Operating System, Processor type, and RAM, right-click *My Computer* and click *Properties*.
- To find out the available space on a logical drive, right click that drive icon in *My Computer* and click *Properties*.



Installation Procedure

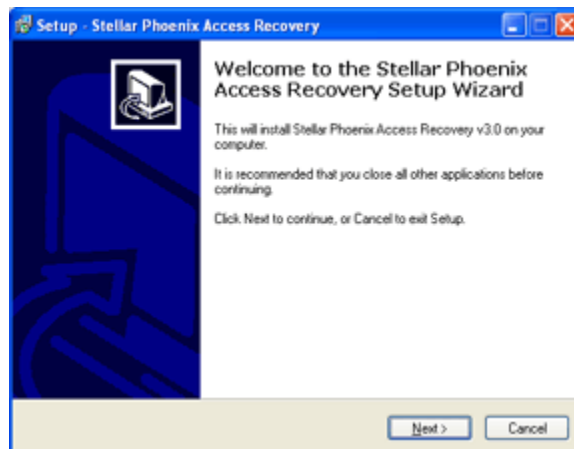
Before beginning installation, make sure that your computer meets minimum [system requirements](#).

- The installation process should start automatically on inserting the Access Recovery disc in its drive. If it does not, run *sar.exe* from the software disc. If the software has been downloaded from the Internet, navigate to the location where the files have been downloaded and run *sar.exe* from there.
- Follow the instructions as directed by the setup program. The program installs the software, creates a shortcut icon on the desktop or on the taskbar (optional), creates an entry in the *Programs* group menu, and creates an entry in the *Add/Remove Programs* group for software removal.

The default path for software installation is *C:\Program Files\Stellar Phoenix Access Recovery*.

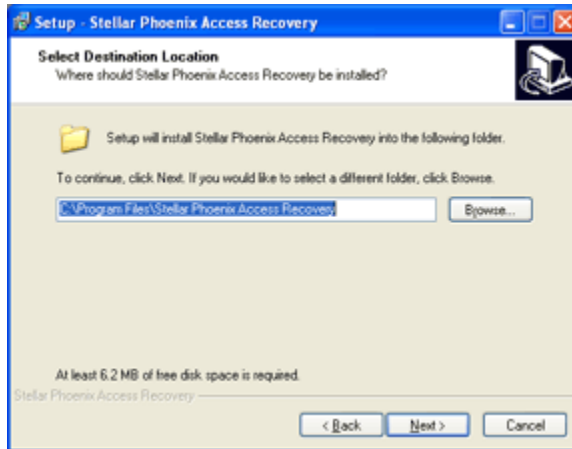
On-screen instructions directed by the setup program are as follows:

Step 1:

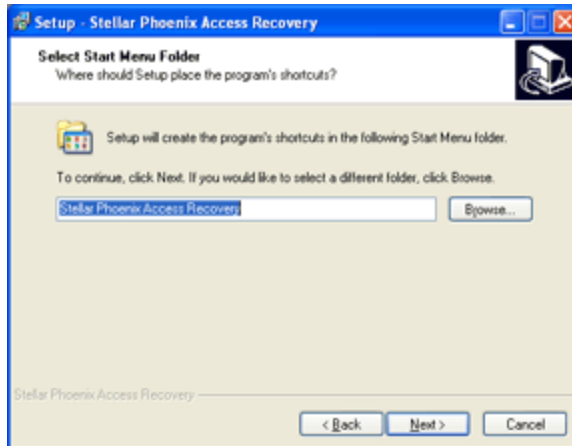




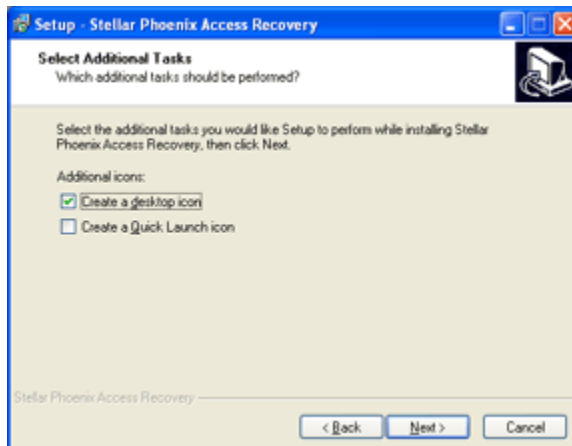
Step 2:



Step 3:

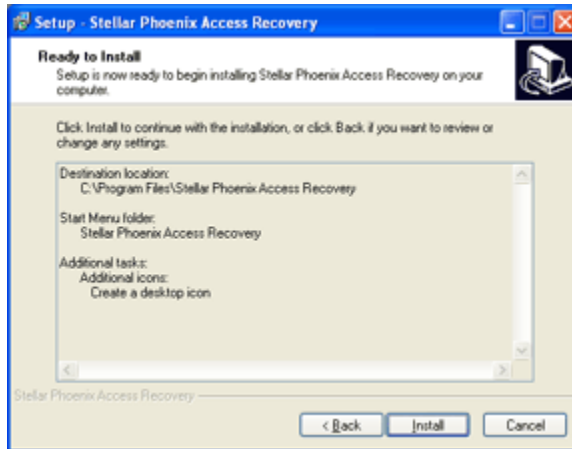


Step 4:

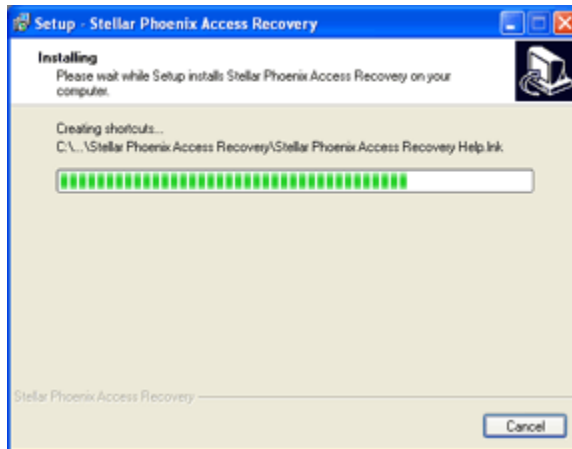




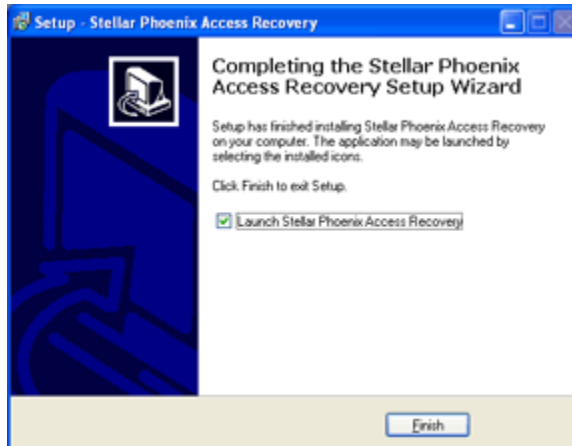
Step 5:



Step 6:



Step 7:





Order and Activate the Software

Order Stellar Phoenix Access Recovery online:

You can purchase the software online. For price details and to place the order, please visit www.repair-access-file.com/buy-now.php?accessrepair_ord

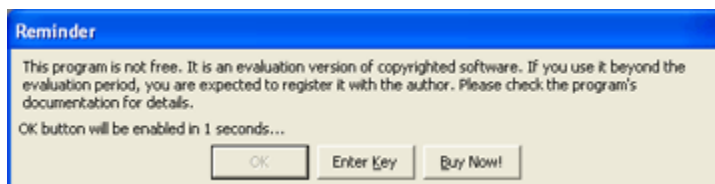
Once your order is confirmed, a pre-paid serial # will be sent to you through e-mail, which would be required to activate the software.

Activate Stellar Phoenix Access Recovery:

Once the software has been purchased and the **Serial Key** received, the software needs to be activated.

Each time you start the demo version, reminder window pops up. To continue with the demo version, you have to click **OK**. (*Wait for 5 seconds to enable OK button*)

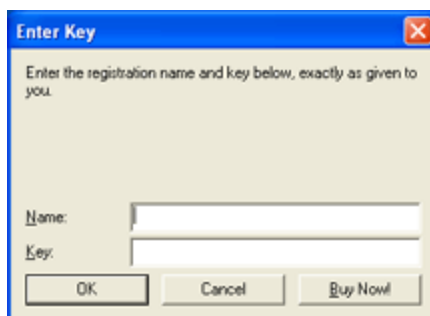
To purchase full version, click **Buy Now** and to activate the product, click **Enter Key**.



Activating the software before application startup

When you run the demo version, reminder message window as shown above will pop up. To activate the product, click **Enter Key**.

In the window that appear (shown below), enter the valid registration name and key (prepaid serial key received through email after purchase) and click **OK** to continue. If the key entered is valid, confirmation message will appear, click **OK**. Now, you have successfully activated the product.



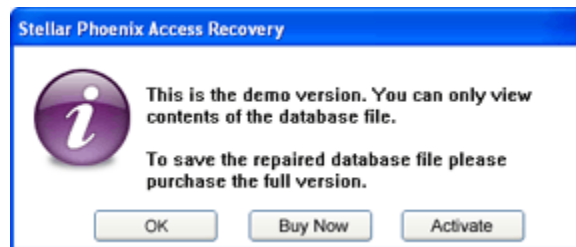


Activating the software within the application

If the software is not activated before application startup, it can be done within the application.

To activate, do one of the following:

- Select **Activate Stellar Phoenix Access Recovery v2.0** from the **Help** menu.
- Click on the **Activate** button, in the popup window shown below. [The following window popup, when you try to repair the file (ie, when you click on *Start Repair*) in demo version.]



*If you click **OK**, repair process continues and preview of the repaired file will be displayed in the right pane. The repaired file will not be saved to the system. For that, you have to purchase the full version. To purchase the product, click **Buy Now**.*

The activation window shown below will appear, enter the user name and activation code (received through email after purchasing the product) and click **OK**.







Running the Software

To start Stellar Phoenix Access Recovery

Do one of the following:

- Click **Start => Programs => Stellar Phoenix Access Recovery => Stellar Phoenix Access Recovery**.
- Double click the Shortcut icon () on the **Desktop**.
- Click the Quick Launch icon () on the **Taskbar**.

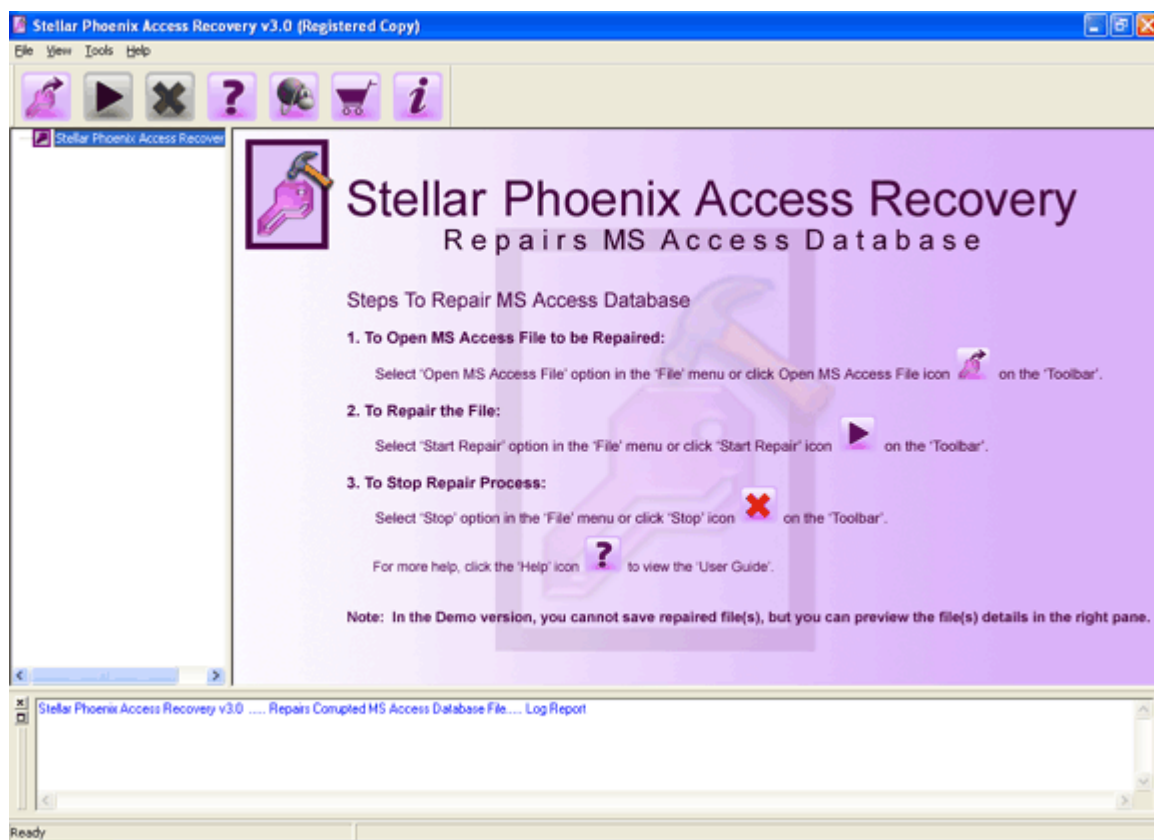
Note:

The desktop and quick launch icons are optional and they are created during installation.



Familiarizing User Interface

Stellar Phoenix Access Recovery is powerful and easy to use file repair software capable of repairing/fixing any corrupted access file. The user interface is simple and comprehensive, which gives a complete idea about the software. The functionality of the software is easily understandable. Stellar Phoenix Access Recovery is a toolbar driven software, which does not require any prior skills to work with. Besides toolbar, the menu bar provides many more commands that are applicable.





Menu bar

File:

	Open MS Access File	Ctrl+O	To open the access file for repairing.
	Start Repair	Ctrl+S	Begins the repair process.
	Stop	Ctrl+P	To halt the currently running repair process.
	Exit		To close the application.

View:

<input checked="" type="checkbox"/>	Toolbar	Show/Hide the toolbar.
<input checked="" type="checkbox"/>	Status Bar	Show/Hide the status bar (which displays pathname of the access file).
<input checked="" type="checkbox"/>	Message Log	Show/Hide Log window.

Tools:

	Save Log	To save the log information.
	Clear Log	To clear the log information.

Help:

	Stellar Phoenix Access Recovery Help	Opens the user guide.
	Purchase Stellar Phoenix Access Recovery Online	Gives you the purchase information.
	Activate Stellar Phoenix Access Recovery	To activate the software which has been purchased.
	View Support Section	Opens Stellar support section webpage.
	Visit Knowledge Base	Opens knowledge base article webpage.
	Submit Support Ticket	Opens the login page, to submit ticket.
	Updates	To update the software with the latest version available.
	About Stellar Phoenix Access Recovery	Gives you product information, system information and contact details.



Toolbar



Select/Open MS Access File (Ctrl+O) : To open the access file for repairing.



Start Repair (Ctrl+S) : To begin the repairing process.



Stop Repair (Ctrl+P) : To halt the currently running repair process.



Help : To open the user guide.



Updates : To update the product with the latest version available.



Purchase Online : To purchase the full version.(*if the demo version is being used*)



About: Used to open the window which contains generic information about the software.



Using the Software

The key function of Stellar Phoenix Access Recovery is to repair the corrupted MS Access (*.mdb, *.accdb) files.

Repairing process at a glance:


- Run the application
- Open the corrupt access file
- Start the repair process
- All the recovered files will be stored in the specified folder.

Note:

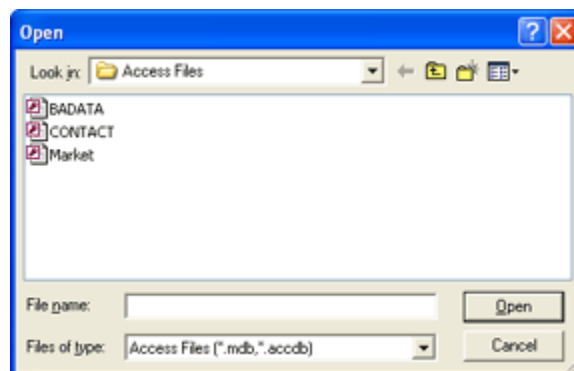
- If you are using the demo version, after repairing, it will show a preview of the recovered tables in the file.
- To generate and save the repaired files, purchase the [full version](#).

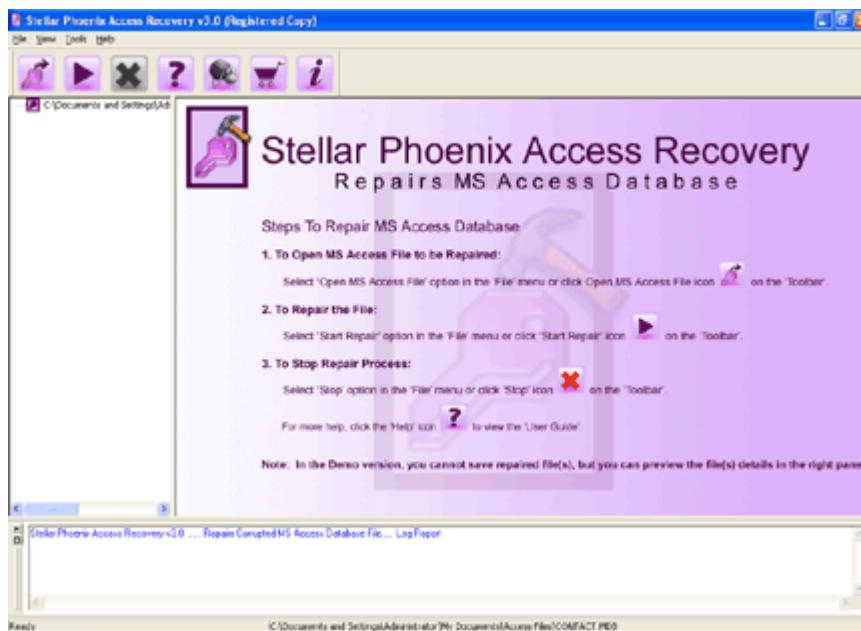
Open Corrupted File

To open the corrupt access (.mdb) file

Click **Select/Open MS Access File** icon () on the **Toolbar**.
or
Select **Open MS Access File** option from the **File** menu.


Navigate to the access (.mdb) file, select it and click **Open**. The selected file will be added to the treewiew in the left pane (as shown below).



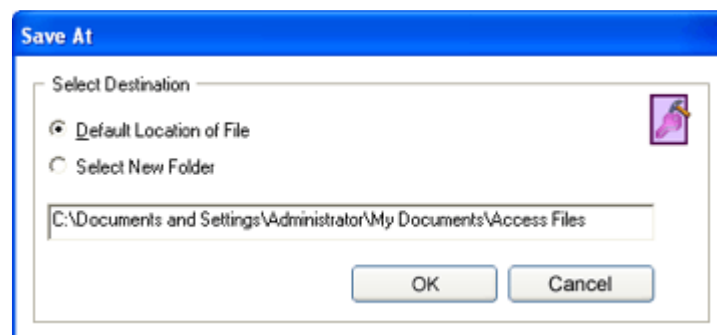


Repair Corrupted File

To start repairing

- Click **Start Repair** icon () on the **Toolbar**.
- or
- Select **Start Repair** option from the **File** menu.

You will be prompted by a window(as shown below), in which you have to select the destination location. The recovered files can be saved to the default location or you can specify the folder. After selecting the destination click **OK** to continue.



The software scans the entire file and identifies the cause of corruption. Then, it repairs the damage and retrieves file to its original state.

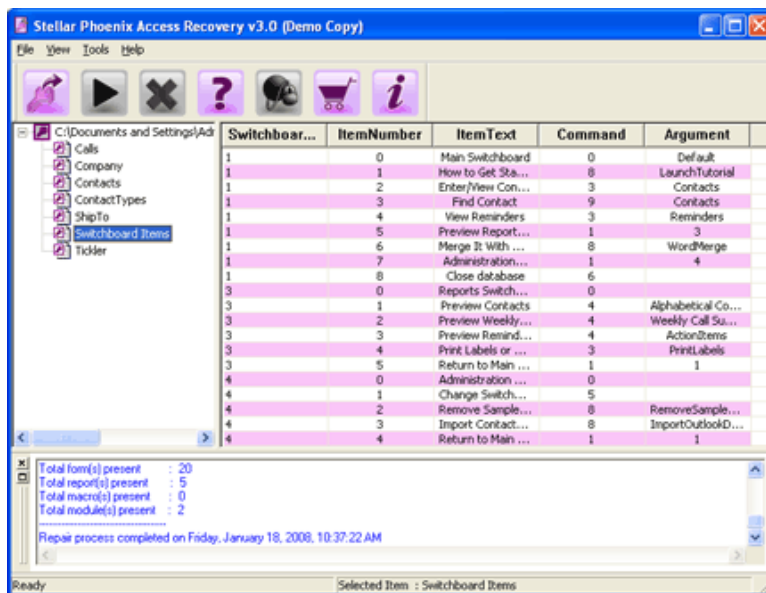


When the repairing process is complete, following message will appear, and click **OK**. Now, the recovery process is completed successfully.




Note :

In the demo version, preview of the repaired file (as shown below) is available. To save the repaired file activate the demo version.



To stop the repairing process

If you wish to halt the repairing process in between,

Click **Stop** icon () on the **Toolbar** or Select **Stop** option from the **File** menu.

Note :

You get a clear idea about the repairing process and a preview of the repaired file(s) from the demo version. If satisfied, purchase the full version and avail full functionality software.



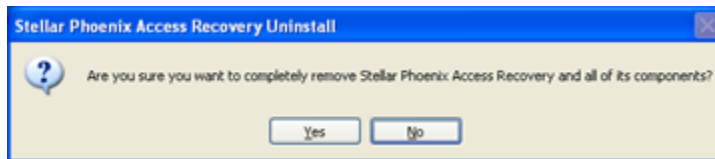
Uninstalling the Software

Stellar Phoenix Access Recovery can be removed either by using **Uninstall Stellar Phoenix Access Recovery** program in the software or from **Add/Remove Programs** in the Control Panel.

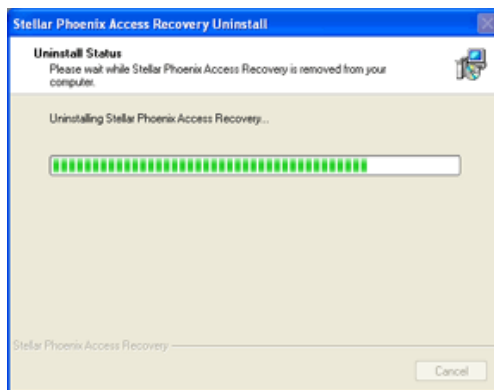
- The *Uninstall* program in the software may be run by clicking *Start->Programs->Stellar Phoenix Access Recovery->Uninstall Stellar Phoenix Access Recovery*. Follow the instructions as directed by the uninstall program. The program will completely remove the software, including registry entries.
- The *Uninstall* program in the software may also be run from the *Add/Remove Programs* list in *Control Panel*. The Control Panel window may be opened either by clicking *Control Panel* from the *Start* menu, or by double-clicking the *Control Panel* icon in *My Computer*. In Control Panel, double-click *Add/Remove Programs*. Select the Stellar Phoenix Access Recovery entry from the displayed list and click *Change/Remove*. Follow the instructions as directed by the uninstall program. The program will completely remove the software, including registry entries.

On-screen instructions directed by the uninstall program are as follows:

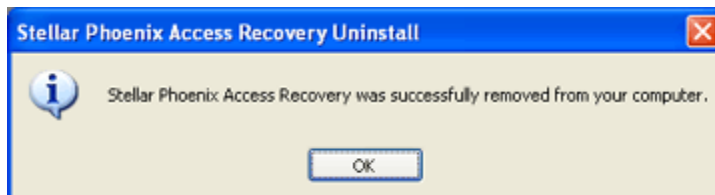
Step 1:



Step 2:



Step 3:





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Tech Support

Our Technical Support professionals will give solutions for all your queries related to Stellar Products.

You can either **Call Us** or **Go Online** to our support section www.repair-access-file.com/support.php



Support Helpline

24 Hrs. a day Monday – Friday

USA (Toll free - Pre Sales Queries)	-	1-866-554-2512
USA (Post Sales Queries)	-	1-315-220-6245
UK (Europe)	-	+44-207-993-2293
Germany	-	+49-180-110-105-0051
Worldwide	-	+91-921-395-5509
Skype Id	-	stellarsupport



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Search in our extensive [Knowledge Base](#)

[Submit Ticket](#) (If our Knowledge Base does not answer your question)

Login and view [Ticket Status](#) (If you already have a valid Ticket with you)

[Download Documents](#) on Product Usage (For Registered members only, i.e., user with login ID. If you are an unregistered user, please visit www.stellarinfo.com/esupport/users/login)



Welcome to Stellar

Stellar Information Systems Ltd. is a trusted name in the field of Data Recovery and Data Protection Software for more than a decade.

We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery : A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!. [More Info >>](#)

File Recovery: The most comprehensive range of file undelete and unerase software for Windows and MS office repair tools. [More Info >>](#)

Email Recovery: A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of Email. [More Info >>](#)

Data Protection: A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization: Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

For more information about us, please visit www.stellarinfo.com